MOBILE WORLD INVESTMENT CORPORATION

THE SOCIALIST REPUBLIC OF VIETNAM Independence - Freedom - Happiness

Ho Chi Minh City, March 31st, 2022

CONDITIONS OF SHAREHOLDERS' REGISTRATION, ATTENDING AND VOTING VIA WEBSITE "MWG.VN"

FOR ANNUAL GENERAL MEETING OF SHAREHOLDERS 2022 ON MAY 22nd AND 23rd 2022 OF MOBILE WORLD INVESTMENT JOINT STOCK COMPANY ("MWG")

Pursuant to:

- Law on Enterprises No. 59/2020/QH14 approved on June 17th, 2020;
- Charter of Mobile World Investment Corporation, approved on May 15th, 2021, amended and supplemented from time to time ("Charter");
- Internal Regulation issued on May 15th, 2021
- Decree of the Board of Directors No. 01/NQ/HDQT-2021 issued on February 21st, 2022;

The Chairman of the Board of Directors of Mobile World Investment Corporation, duly authorized by the Board of Directors, hereby issues conditions and instructions ("Conditions") to shareholders to conduct shareholders' registration, attending and voting online via electronic means (including website https://dhcd.mwg.vn/ or mobile applications as provided on the website) (hereinafter referred to as "Website").

SECTION A. GENERAL PROVISIONS

Article 1 Subjects and Scope of the Conditions

- 1.1 The Conditions are applied for all shareholders (or their authorized representatives) agreeing to participate in the 2022 Annual General Meeting of Shareholders ("**Meeting**") of Mobile World Investment Corporation ("MWG" or the "Company") through the Website, in order to (i) comply with regulations on COVID-19 prevention and control of the Government and to (ii) ensure safety of all shareholders attending the Meeting in person.
- 1.2 The shareholders, governed by the Conditions, are shareholders named in the list of shareholders issued on March 18th, 2022 by Vietnam Securities Depository Center ("VSD") in according to the Resolution of the Board of Directors No. 01/NQ/HĐQT-2022 dated on February 21st, 2022 (hereinafter referred to as the" List of Shareholders").
- 1.3 The shareholders, attending the Meeting in person, shall receive voting ballots and participate the voting via the Website as well, to comply with all regulations on disease prevention and control of the Government. In case where the number of the attending shareholders in person is more than a number of seats prepared, some shareholders may not be allowed to enter the meeting area. Subject to actual circumstances and ensuring the safety of shareholders, the Chairman of the Board of Directors shall have full rights to (i) request the shareholders to move to other areas where have audio-visual facilities to serve the Meeting or to (ii) request these shareholders to participate via online means to ensure the

safety and shareholders' interests (if shareholders have any symptoms of disease).

- 1.4 The shareholders attending the Meeting as given in Article 1.1 shall read and agree with entire contents of the Conditions before conducting shareholders' registration, attending the Meeting, and voting.
- 1.5 The Conditions are also applied for related departments carrying out tasks for the Meeting, including but not limited to the Secretariat, Investor Relations Department, Legal Department, Department of Administration and Human Resources, IT Department, and other departments. The departments are responsible for conducting honestly and diligently to ensure safety and compliance with all regulations.

SECTION B. REGISTRATION OF SHAREHOLDERS

Article 2 Account Registration on the Website (applied for all shareholders, starting from 12:00 April 04th, 2022 to 16:00 April 21st, 2022)

- 2.1 The shareholders or their representatives ("**Shareholder**") must (i) sign up an account on Website for verification and identification and (ii) agree to abide by the terms and conditions of using the Website, please follow all steps:
 - a. Step 1: MWG will send an OTP code (one-time password) to each Shareholder through one of three means of invitation such as by post and/or by phone ("text message"), and/or to by email, whether applicable following the Shareholder's address, phone number and email address as provided in the List of Shareholders.
 - b. Step 2: The shareholder shall use the received OTP code to login in the Website for identity verification;
 - c. Step 3: The Shareholder shall provide his/her information and requested documents, valid photographs, and other information ("Information") to verify his/her identity. Information of the Shareholder will be compared and verified with the List of Shareholders by authorized departments;

1. Individual shareholder	i. The original or certified true copy of his/her ID card or passport;
2. Institutional shareholders	 ii. business registration certificate/ incorporation license; iii. securities trading code certificate (applied for foreign investors);
	investors); iv. other documents showing legal representative(s) of the organization.
3. Representatives or proxy of Shareholders need to prepare:	i. Documents as specified in point1 (individual shareholders) or

The information that the Shareholders need to prepare includes:

	 point 2 (institutional shareholders); ii. Original or certified true copy of ID card/passport of the representative; iii. Power of Attorney letter (the original copy) signed by an individual shareholder or signed by legal representative(s) of an institutional shareholder.
4. Others	Person signing up an account shall be requested to take a photo of his/her face and to provide his/her mobile number for identity verification.

- d. Step 4: there are two cases happening as follows:
 - If the Shareholder's information is verified by authorized departments, the system will create an account for such Shareholder and send him/her the Login Information (including default Username and Password) via text message ("sms") to his/her phone number or via email address provided by the Shareholder at the Step 3. The Shareholder are entitled to change his/her default password for his/her account security. Completing this step is not considered as registered fully to attending the Meeting; or
 - If authorized departments refuses to verify his/her identify because of any reasons, the Shareholder will be advised to fulfill further requirements (if any) or contact the authorized departments via email <u>investor@thegioididong.com</u> (kindly providing your phone number for our further assistance).
- 2.2 Process of identity verification and account registration for the Shareholders shall start from 12:00 on April 04th, 2022 and end at 16:00 on April 21st, 2022 (the "Registration Time"). After the Registration Time, the Shareholders who have not registered to create an account for identity verification and attending the meeting online, shall be requested to attend the Meeting in person.
- 2.3 The Shareholder shall be responsible for providing accurate and appropriate information for creating an account on the Website. The authorized departments has the right to refuse to confirm completion of account registration if the Information is inaccurate, inappropriate, or having any clues of counterfeit information in any cases. If there are any questions or any requests for further consideration about rejection of your account registration, please contact the authorized department via email address investor@thegioididong.com (kindly providing Shareholder's phone number for proper contact).
- 2.4 The Shareholder shall be responsible for securing his/her OTP code and Login Information or other information (received from the website) in any confidential manners, do not reveal

or share the OTP code with anyone else, excepting to his/her authorized persons. The Company and its staffs are not responsible for any loss or disclosure of OTP code and any Login Information in any cases.

2.5 The Shareholder shall take full responsibility for using his/her account on the Website. The Shareholder shall read and agree all terms and conditions of using the Website before creating an account. MWG, the Board of Directors and the Chairman of the Board of Directors are not responsible for any damages arising from using Shareholders' accounts in accordance with terms and conditions announced.

Article 3 Registration for Attending the Meeting (starting from 8:00AM April 22nd, 2022)

- 3.1 The Shareholders are registered to attend the Meeting as follows:
 - Step 1: Shareholders use the Login Information to log into their account on the Website;
 - Step 2: Shareholders are registered to attend the Meeting starting at 8:00 AM on April 22nd, 2022 by clicking a button named "Attend the Meeting"
 - Step 3: After registering to attend the Meeting at the specific time as given at Step 2, Shareholders complete the meeting registration;
- 3.2 After completing the registration process to attend the Meeting, Shareholders will receive voting ballots from the Website. The voting process will be detailed in Section D below.
- 3.3 The Meeting will start from 13:30 and end at 17:00 on April 23rd, 2022 ("Meeting Time"), Shareholders could be registered to attend the Meeting after 13:30 of April 23rd 2022 as a case of late registration as specified in Clause 3 of Article 19 of the Charter, but valid registration must be signed up prior to the Voting Deadline specified in Article 5.7 below. The Meeting Time should be adjusted according to the Chairman's decision under the Charter.
- 3.4 The list of Shareholders attending the Meeting and their total number of voting shares recorded by the Website at the step as stipulated in clause 4.1, will be valid as that of participation in person and this is a basis for determining conditions for conducting the Meeting as prescribed in the Charter.
- 3.5 Shareholders who do not register to attend the Meeting via the Website as stipulated hereof and do not attend the Meeting in person shall not be considered as attending the Meeting.

SECTION C. ATTENDING THE MEETING

Article 4 Attending the Meeting

- 4.1 To attend the Meeting by online means, Shareholders agree as follows:
 - 4.1.1 Shareholders shall be considered to attend the Meeting when shareholders have completely registered his/her account and registered to attend the Meeting as stipulated in Article 2 and Article 3 above;
 - 4.1.2 To watch the Meeting: Shareholders shall use phones or computers ("Telephone Device") to access a link ("link"), provided by MWG on the Website, to watch the live video of the Meeting, as well as listening to other shareholders and the

Chairman's speech. The Shareholders shall prepare his/her own Telephone Device and this Telephone Device must be able to connect to internet and have speakers for Shareholders listening to the Meeting during the Meeting Time. The Board of Directors is not responsible for any incidents, damages or any problems that interrupts, prohibits, or damages the Shareholders' Telephone Device, internet connections or use of the Telephone Device by Shareholders when attending the Meeting.

- 4.1.3 In order to speak, give opinion or discuss matters at the Meeting: Shareholders use the function "Enter Your Question" of the Website, whereby shareholders have the right to enter questions or opinions for discussion as instructed by the Chairman at any time after completion of all steps referred to Clause 4.1.1 and during the Meeting. Depending on the Chairman's decision and agenda timing, the Chairman will consider and request the Secretary or authorized departments to (i) make phone calls to such Shareholder for communicating directly or (ii) reading the questions and specific Shareholders' name (in case of failure to contact with that shareholder during the Meeting), by doing that other Shareholders could listen clearly and discuss the question as stipulated in the Charter.
- 4.1.4 Relating other questions or matters, not discussed in the Meeting, may be replied or answered to the Shareholders and shown on the Website upon decision of Chairman or Board of Directors.
- 4.2 The Secretary or authorized departments are responsible for providing detailed links of videos of the Meeting, collecting questions and opinions from Shareholders, reporting fully and honestly all issues that shareholders are interested in to the Chairman and the Board of Directors during the Meeting.

SECTION D. VOTING REGULATIONS

Article 5 Conditions and methods for Shareholders to cast votes via the Website

The Shareholders agree voting regulations for the Meeting as follows:

- 5.1 Voting method at the Meeting: all Shareholders shall receive votes and cast his/her votes via the Website.
- 5.2 After completing the meeting registration, each shareholder will receive votes issued from the Website, the total number of voting ballots is equal to the total number of voting shares that a shareholder owns according to the List of Shareholders.
- 5.3 If a shareholder has already decided each voting matter of the Meeting, the shareholder may cast votes early for one or all of matters starting from 08:00 AM on April 22nd, 2022. Voting results by the early voting shall be not valid before the time of Meeting fully and appropriately conducted in according to the law. After the meeting is eligible to be conducted, voting results by early voting of Shareholders will be effective.
- 5.4 For casting votes, each Shareholder has the right to choose one (01) of three (03) options "Approve" (the Shareholders agree to approve), "Disapprove" (the Shareholders do not approve), "Abstain" (the Shareholders decline to vote either for or against a proposal).
- 5.5 In order to ensure that all voting matters are considered and decided by the Shareholders

according to methods specified in Article 5.4 during the Meeting, the Shareholder will (i) cast votes for each matter separately and (ii) click the button named **"Cast Votes"** to finish voting for such matter before casting votes for the next matter (hereinafter referred to as **"Final Voting**").

- 5.6 Final Voting has been made for each matter/proposal shall be deemed as **Valid Voting** for such matter/proposal.
- 5.7 The deadline for casting vote is 16:00 on April 23rd, 2022 ("**Voting Deadline**"). Matters/proposal which the Shareholders attending the Meeting have not completed to vote since the Voting Deadline will be recorded as **Invalid Voting**. To ensure voting rights and responsibilities of the Shareholders, the Shareholders are suggested to (i) vote early or (ii) complete Final Voting for all matters/proposal before the Voting Deadline. From the Voting Deadline, the attending Shareholders are not able to cast any votes or complete Final Voting.
- 5.8 In case where Shareholders attending the Meeting would like to adjust their votes, Shareholders have the right to change their votes before Voting Deadline by selecting "Edit Votes", Shareholders are also required to complete such change for Final Voting. To avoid any doubts, the last change of voting for a matter before Voting Deadline shall be recorded as the official and final voting for such matter made by a Shareholder.
- 5.9 Shareholders are fully responsible for their own voting decisions or their representatives' actions.
- 5.10 Voting results shall be automatically recorded by the Website during the Meeting and before Voting Deadline. The Voting Committee shall prepare the minutes of vote-counting and announce voting results at the Meeting.

Article 6 Voting Committee

- 6.1 The Voting Committee is responsible for all activities of counting votes at the Meeting. Members of the Voting Committee shall not exceed three (03) members and be proposed by the Chairman of the Board of Directors. The Voting Committee shall be approved by the attending Shareholders through voting at the Meeting.
- 6.2 The Meeting may select one of attending people (a shareholder) to supervise the activities of the Vote Committee.

SECTION E. OTHER REGULATIONS

Article 7 Rights and obligations of Shareholders

- 7.1 To be entitled to vote on all matters within the proposed agenda of the Meeting in accordance with the Law and the Charter.
- 7.2 To be entitled to attend and vote at the Meeting or authorize shareholder's representative to attend and vote at the Meeting.
- 7.3 Provide exactly phone number, contact address and email address to ensure that the Shareholder will receive notification from the Website and take full responsibility for accuracy of information.
- 7.4 Use the Shareholder's registered account to sign in the Website and vote for all matters which the shareholder is entitled to cast votes.

- 7.5 If the shareholder is a legal entity, (i) one legal representative of such organizational shareholder or (ii) one authorized representative of the legal representative is responsible for representing such shareholder in carrying out and complying with this Regulation.
- 7.6 All attending Shareholders acknowledges that Shareholders have read, understood, and agreed with the regulations hereof.
- 7.7 All attending Shareholders acknowledges that they have read, understood, and agreed with terms and conditions of using the Website.

Article 8 Validity of the Conditions

- 8.1 The Conditions are effective from March 31st, 2022 ("Effective Date") and applying to the Section B, C and E as specified in above.
- 8.2 The Conditions regarding the online voting at the Meeting in Section D shall come in force at the time when the Meeting is legally conducted in accordance with Article 18.1 of the Charter. When the Conditions' voting regulations come into effect when having registration of Shareholders representing for more than 50% total voting shares, they shall be considered as voting regulations of the Meeting and apply for all shareholders attending the Meeting (including all shareholders attending in person).
- 8.3 Other relevant matters are not specified in this document will be regulated by the Charter, the Internal Regulations and relevant laws.

<u>Sent to:</u> Investor Relationship Dept. Legal Dept.

ON THE BEHALF OF THE BOARD OF DIRECTORS

(Signed)

Nguyen Duc Tai Chairman